



# MINI DIGITAL KEY GET STARTED GUIDE



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Use of this feature is dependent on various preconditions regarding the smartphone hardware, software, and network provider.

For more information, please view the Service Availability Matrix located at [MINIUSA.COM/MINICONNECTED](https://MINIUSA.COM/MINICONNECTED)

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## MINI DIGITAL KEY PLUS

Digital Key Plus is the latest and most advanced version of MINI Digital Key technology. It's user-friendly with a relatively simple setup and intuitive operation. With MINI Digital Key Plus, a compatible smartphone acts as the vehicle's key fob and main key. The owner has control over vehicle functions directly on their smartphone or smartwatch wallet feature. Additionally, the owner can use the key card, a credit card shaped NFC card that can be activated and used as a key instead of the key fob or phone. With MINI Digital Key Plus, the vehicle owner can have all of their compatible vehicle keys on their smartphone device, smartwatch, or setup card.

Depending on MINI vehicle limitations and smartphone limitations, MINI Digital Key Plus makes it easy for the owner to share keys with friends or family members with the ability to set restrictions and limitations such as top speed restriction and setting the maximum radio volume via the wallet feature. The vehicle owner can even revoke shared keys at any time. The recipient of the shared Digital Key Plus can access the key even if they do not have a MINI ID or have the MINI App.

### KEY BENEFITS

- No need for physical vehicle key fob
- Easy sharing with friends and family
- Safety through industry standard security
- Multi-vehicle access from smartphone
- Key with restricted capabilities



Please note: Screen images and text may vary depending on whether or not you are establishing a Digital Key Plus or if there are updates to the appearance. Depending on vehicle specifications, you may only have one physical key and one key card.

Use of this feature is dependent on various preconditions regarding the smartphone hardware, software, and network provider.

For more information, please view the Service Availability Matrix located at [MINIUSA.COM/MINICONNECTED](https://www.miniusa.com/miniconnected)



## DIGITAL KEY PLUS: OVERVIEW OF COMPONENTS

Digital Key Plus is built on a wealth of technology that works behind the scenes, but it is simple in operation, with only three components (depending on model year):

### 1. Physical Key Fob



As used in recent vehicles

### 2. Setup Card



Enables installation. Applicable for Model Year 2026 and newer only.

### 3. Service Card/Key Card



Provides vehicle access during situations requiring temporary, limited vehicle access.

The Digital Key, installed on the owner's smartphone and paired with the car owner's vehicle, is the key that will always be used to operate and interact with the vehicle. Once the Digital Key has been installed on the owner's smartphone the setup card and physical key must be stored away from the vehicle, most logically in the owner's home. The deactivated service card can be stored in the vehicle so it's on hand when needed.

## SECURING YOUR DIGITAL KEY

The user can optionally choose to require authentication before the Digital Key works.

If the **Express** mode or **Comfort** access is switched off or the Screen lock is turned on, the Key holder will need to use authentication methods including Face ID, Touch ID, Pin, Password or an alternative method as established by mobile carrier.

If the **Passive** mode is on, the Smartphone can stay in the user's pocket and the car will automatically unlock when approaching and lock when leaving. If the user turns off "Passive Entry", authentication on his or her smartphone is required.



## MINI DIGITAL KEY VS MINI DIGITAL KEY PLUS

Depending on your MINI vehicle's equipment, it may be equipped with Digital Key or Digital Key Plus. For more information, visit [faq.miniusa.com](https://faq.miniusa.com).

	HOW TO UNLOCK	HOW TO START	HOW TO SHARE
<b>DIGITAL KEY</b>	Hold the compatible smart device to the door handle on the driver's side to lock and unlock.	To start the engine, the driver can place the device in the wireless charging tray and push <b>START/ STOP</b> to start the engine.	The Digital Key can be shared with up to 5 friends and family members.
<b>DIGITAL KEY PLUS</b>	Vehicle automatically locks or unlocks when approaching or leaving.	To start the engine, the driver must push <b>START/ STOP</b> .	The Digital Key Plus can be shared with up to 18 friends and family members.

Use of this feature is dependent on various preconditions regarding the smartphone hardware, software, and network provider.

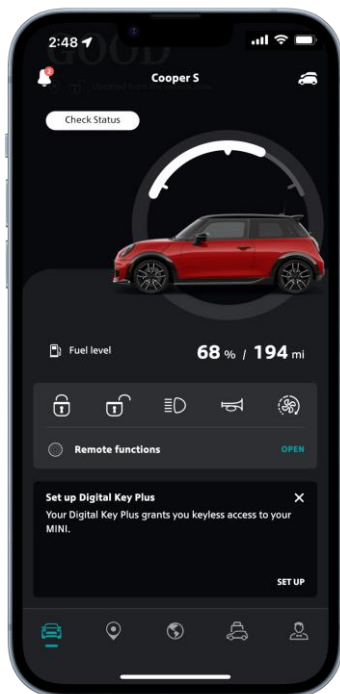
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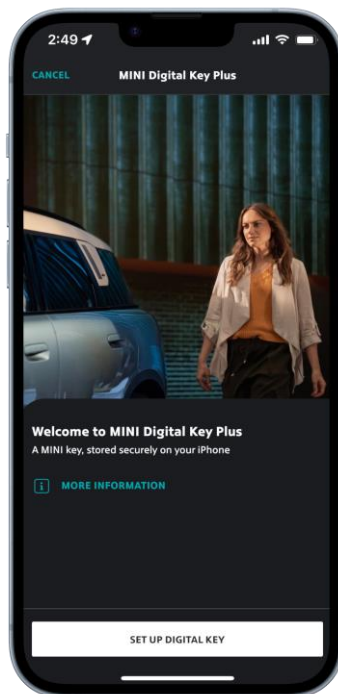
## SETTING UP DIGITAL KEY PLUS:

### FOR VEHICLES WITH NO SETUP CARD (i.e, MY2025 and older)

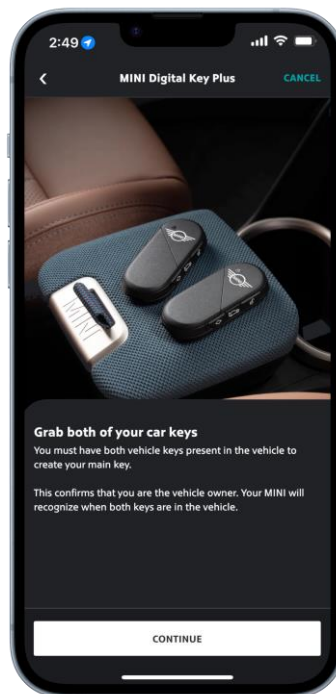
To create the “main key” confirm that you are logged into the MINI App and have added your vehicle to your MINI ID. If your vehicle is compatible, you will see a “MINI Digital Key Plus” tile.



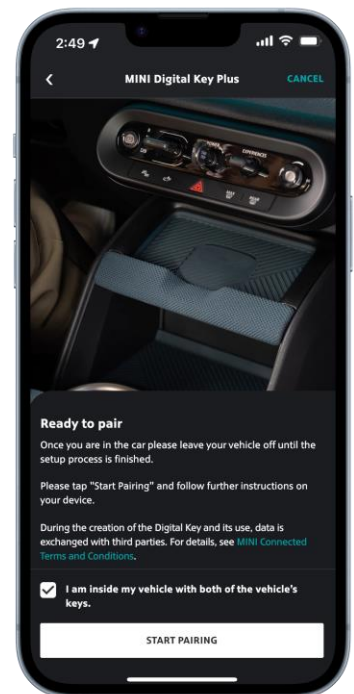
Select the “**Digital Key Plus**” tile.



On the “**Set up your Digital Key**” screen, select “**GET STARTED**”.



With both vehicle keys or, with the vehicle key and Setup card (Digital Key Plus) inside your MINI, tap “**Continue**”.



When you are ready to pair, select “**Start Pairing**”.



# SETTING UP DIGITAL KEY PLUS:

## FOR VEHICLES WITH A SETUP CARD

To begin setup of Digital Key you will need to ensure that the MINI App is installed on your smartphone, and you are logged in with your MINI ID. After that follow the installation process.



### INSTALLATION

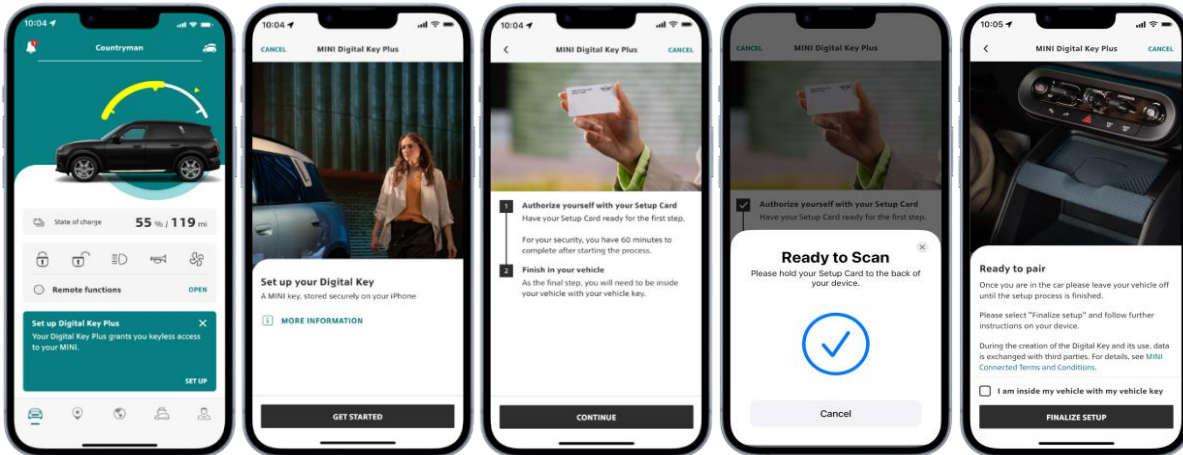
1. Hold the Setup Card against the back of the smartphone. If the setup does not initiate, scan the QR code on the back of the Setup Card.
2. Follow the on-screen instructions in the MINI App to complete the installation. Once installed, you must enter the vehicle with the physical key fob. The MINI App will then prompt you to confirm they are inside the vehicle.
3. After confirmation, the app will request permission to store Digital Key Plus in the smartphone's digital wallet. Some smartphones may not support this. In such cases, complete the installation the same way you would when adding a credit card.
4. Once installation is complete, the setup card and physical key fob should be stored in a secure location, such as the MINI owner's home. Neither will be required to unlock or operate the vehicle or to perform Digital Key functions, including opening and closing windows or accessing the trunk or tailgate.



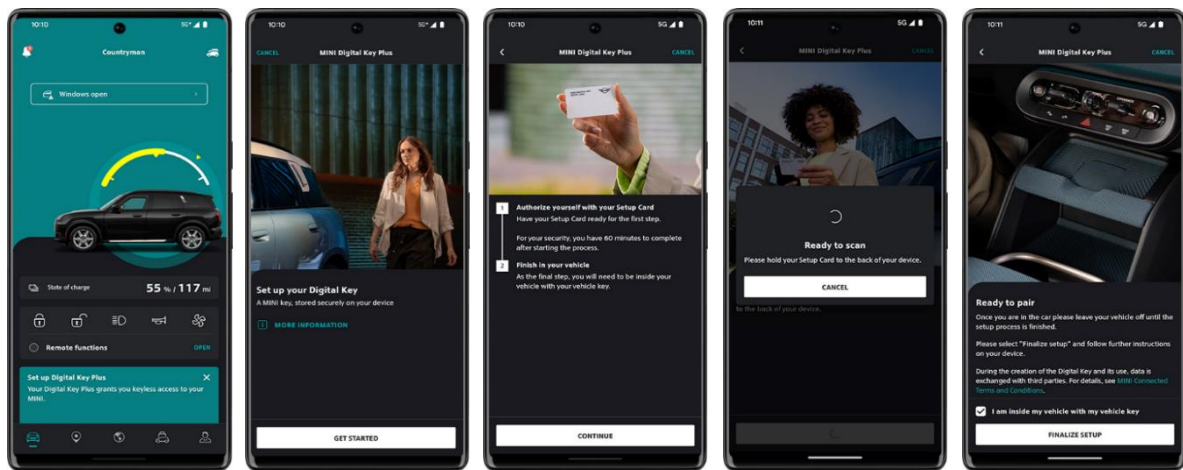
# STEP BY STEP SETTING UP USING IOS AND ANDROID

Open the MINI App and select “Set up Digital Key Plus”. Then, follow the prompts on your IOS or Android device to add MINI Digital Key Plus to your digital wallet. Note, you may need to place your device in the smartphone tray to complete pairing.

## IOS



## Android



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## DIGITAL KEY WITH SMARTWATCH

After adding the Digital Key to your smartphone Wallet, you can also enable it onto your Smartwatch. Follow the prompts on the app to finalize adding the Digital Key to your compatible Smartwatch and smartphone device. Once the Digital Key process is completed, it will appear in the available passes/cards. This option is available only if both the phone and watch are Digital Key compatible.



Open the Smartwatch app within your phone.



Follow the steps on the screen.



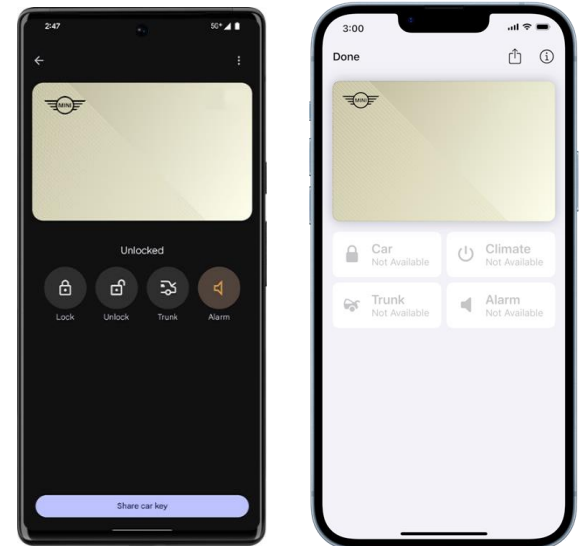
Add the key in your smartwatch. It is now ready to use.



## SHARING KEYS

Digital Key Plus can be shared with family members or other trusted individuals. Up to eighteen shares can be activated across all compatible smartphone devices and MINI vehicles equipped with the Digital Key Plus technology. To share the key:

1. In your digital wallet or the section of your smartphone where the Digital Key is stored, tap the key to open it.
2. Select the sharing button or symbol—the same used to share photos or texts.
3. A list of sharing apps will appear. Choose your text messaging app, select a recipient, and send the key.
  - Restrictions can be applied to a shared Digital Key, including limiting its use to specific hours, designated areas, and a set speed limit. These restrictions must be configured before sending the sharing invitation.
  - On some smartphones a digital activation code may be generated when sharing the key. If this occurs, the vehicle owner must send that code separately to complete activation of the Digital Key.
4. Recipients will receive a message containing a link to add the Digital Key to their smartphone and, in the most cases, their digital wallet.
  - For first time use of shared Digital Key to unlock and enter the vehicle, it must be activated on screen to enable all functions, including starting the vehicle. An activation code sent separately by the vehicle owner may also be prompted. They may also be prompted to enter the activation code sent separately by the vehicle owner.

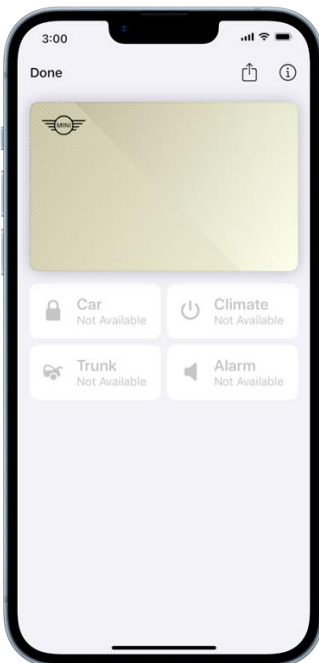




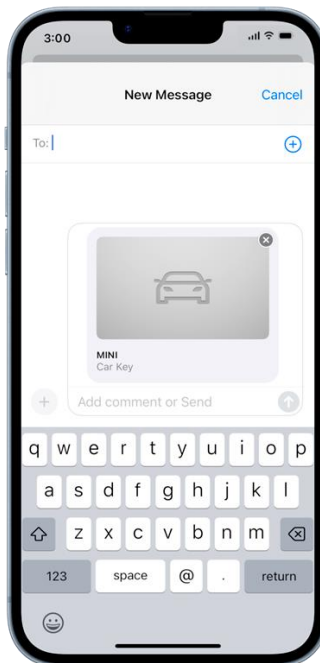
## SHARING KEYS (CONTINUED)

Sharing Digital Key and Digital Key Plus is made easy via the “Wallet” feature on compatible smartphone devices. The vehicle owner can share securely through a compatible messaging app that is fully active upon acceptance by the recipient. The recipient should click the link to add to their smartphone’s Wallet or use Apple Airdrop or Android Nearby Share. Depending on the smartphone, it may be necessary to provide an additional activation code to the recipient. Sharing between different smartphone device providers and Apple Watch follows a similar route as described above.

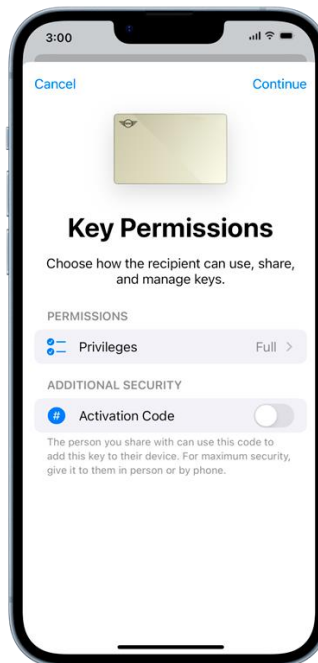
Recipient does not need a MINI ID account or MINI App. The vehicle owner will see “invitation pending” until the Digital Key invitation is accepted. Then, the owner will see “Unlock and Drive” when a friend added Car Key to Wallet.



Open Apple Wallet and tap on share button in the top.



Send to a friend or family member.



Select the permissions that you want.



Access is shared via compatible messaging app.



## DIGITAL KEY PLUS: THE SERVICE CARD

The Digital Key Plus Service Card can be stored in the vehicle in its deactivated state and activated as needed when valet parking, during service visits, in the event of a tow, or other temporary vehicle use. It must always be deactivated after use.



### ACTIVATION

1. To activate the service card, place it in the MINI's wireless charging tray.
2. When a pop up appears on the vehicle's display, select **"Activate Card."** Alternatively, navigate to: **"Home" > "Keys" > "Digital Key" > "Activate Key."**

### DEACTIVATION

Before returning the Service Card to storage, it must be deactivated.

1. To deactivate, place the card in the wireless charging tray, then, on the vehicle's display, select: **"Home" > "Keys," > "Deactivate Card."**
2. Once deactivated, it can be safely stored in the vehicle.

Neither the setup card nor the physical key should ever be stored in the car.



## ACTIVATING DIGITAL KEY VIA EMAIL OR OPERATING SYSTEM

Additionally, you can activate your Digital Key through two other methods: via email or through the operating system of your device. Follow the steps below for each method to ensure your Digital Key is set up and ready for immediate use.

### ACTIVATE MINI DIGITAL KEY VIA EMAIL:

1. After adding your MINI to your MINI ID, you should receive an email about activating Digital Key. Open email on mobile device and tap on pairing link.
2. Place device on charging tray and **wait while Digital Key is created.**
3. Your Digital Key is ready for immediate use. Open Wallet app. Confirm Digital Key is present.

### ACTIVATE MINI DIGITAL KEY VIA OPERATING SYSTEM:

1. From the main Operating System home-screen, select:  
**Home > Digital Key > Add Key.**
2. Place device on charging tray. You may open the MINI App for automatic pairing, or you may manually enter the pairing token received via email.
3. Your Digital Key is ready for use. Open Wallet app. Confirm Digital Key is present.

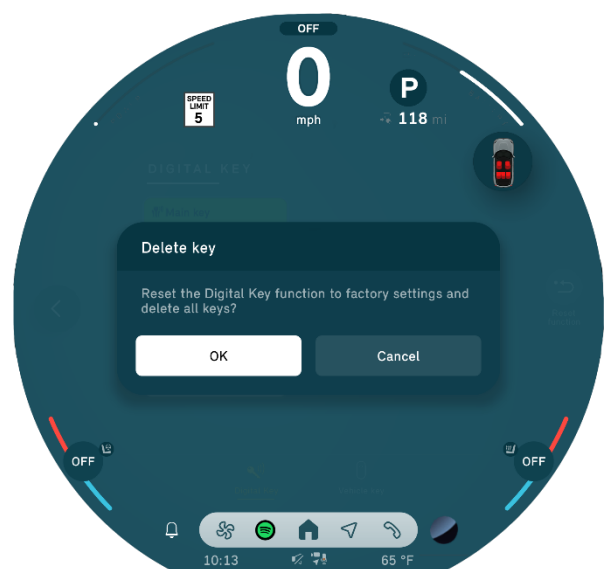


## DEACTIVATING SHARED KEYS

Shared Keys access can be revoked by both the owner or a shared key user via two methods:

1. Via digital wallet, please note, for safety reasons when the owner revokes a shared key, the key will be in a “pre-deletion” state until another active key (digital or classic) uses the vehicle once. However, if a shared key user revokes their access, it is immediate.
2. Via the Operating System, with either the “Main Key” or physical key fob within the vehicle go to: Operating System 9: **Home > Keys > Reset Functions > Delete Key**. Please note this action is immediate.

The recipient of the shared Digital Key can revoke their own access at any time via their smartphone’s wallet. This is effective immediately. Also, the recipient can delete their access via the car but only with the main key of the owner or a physical key fob present.





## DELETING DIGITAL KEY

The “Main Key” is the key of the vehicle owner and can be deleted via smartphone or via car.

### VIA SMARTPHONE:

1. Open digital wallet on your smartphone.
2. Navigate to “Main Key” or select settings.
3. Choose “Remove This Car Key” for iPhone or “Delete Key” for Google / Samsung.

### VIA CAR:

1. Keys > Digital Key > Reset Function > OK to delete key.



If the vehicle owner gets a new smartphone, they can move the “Main Key” to the new smartphone by Creating a “Main Key” on a new phone. This will cause the previous “Main Key” to be deleted.



## FREQUENTLY ASKED QUESTIONS

### 1. What are the vehicle requirements for MINI Digital Key?

MINI Digital Key Plus is available for all OS9 MINIs except the MINI Convertible. The MINI Convertible gets only MINI Digital Key. Comfort Access Keyless Entry (322) is a prerequisite for this feature.

### 2. What are the smartphone requirements for MINI Digital Key and MINI Digital Key Plus?

As of this writing, MINI Digital Key is compatible with select iPhone, Google Pixel, and Samsung Galaxy devices. A list of compatible smartphones and smartwatches can be found on [FAQ.MINIUSA.com](https://www.faq.miniusa.com) or by clicking [here](#). Please note that related apps such as the Wallet app, My MINI App, and all smartphone app stores need to be up to date for Digital Keys to be accessible and to share Digital Keys. This feature depends on various preconditions with regard to smartphone hardware, network provider, and markets.

### 3. Can I link my Digital Key to my driver profile?

Yes, when using your MINI Digital Key, it acts as its vehicle key paired with your Driver Profile. Please note: Each profile can only be linked to a single device using Digital Key.

### 4. Can I share my Digital Key with friends and family?

Yes, you may share your Digital Key with up to 5 friends and family members with compatible devices. If you have Digital Key Plus you may share your Digital Key with up to 18 recipients. When sharing multiple keys, the owner may be prompted to use their key before sharing. Shared Key access can be sent with the option of certain driving restrictions (e.g. top speed limit and parameters) and can be revoked at any time.

### 5. Is there a Valet Mode?

All MINI vehicles that have Digital Key are capable; however, this is completely independent of Digital Key. Please note: Owner is recommended to give Key Card or physical key fob to the valet.



## FREQUENTLY ASKED QUESTIONS

### **6. What happens if I upgrade my smartphone?**

At any time, if the owner replaces their smartphone device with a new compatible smartphone device, they can move the owner key over to the new smartphone. By creating a new key on the new phone, the old one will be deleted. Please note: Shared keys will not be deleted and will have to be sent new invitations.

### **7. Is Digital Key deactivation instant?**

Yes, the deactivation of the Digital Key is instant when completed from the MINI Interaction Unit. For safety reasons when the driver stops sharing a Digital Key, the deleted shared key will be in a “pre-deletion” state. The key will remain in a “pre-deletion” state until another active key (digital or physical fob) uses the vehicle. However, if a shared key user revokes their access, it is immediate.

### **8. Can I still use Digital Key if my smartphone has no power, no cellular connection or is in airplane mode or low battery mode?**

Depending on why your smartphone is powered down, the availability of Digital Key varies. Each model smartphone device has a safety feature allowing users to unlock/lock/start the vehicle without having to first unlock their smartphone, for up to 5 hours after the device has run out of battery or has a depleted battery.

The device terms are:

iPhone: Express Mode (enabled by default)

Google Pixel: Lock Screen (enabled by default)

Samsung Galaxy: Security Required Authentication (disabled by default).

If these settings are manually changed or you have manually turned off your device, Digital Key will not work. Airplane mode, Low battery mode, and cellular connection do not affect Digital Key operation.

Please note: This feature is not available for Apple Watch users.



## FREQUENTLY ASKED QUESTIONS

### 9. Is Digital Key secure?

Yes. The key is saved on a chip on the smartphone called the “Secure Element”, which provides standardized hardware security as well as software security.

### 10. How do I lock my MINI with Digital Key?

All lock and unlock settings will natively transfer to the Digital Key. These settings are stored in the MINI Interaction Unit and are customizable just like a regular key fob. All vehicle doors and the trunk must be closed before using the Digital Key which can only lock and unlock the vehicle at the driver's door handle.

### 11. Why can't I pair my smartphone device with Digital Key?

If you are having issues connecting your device with Digital Key, please make sure your vehicle is in accessory mode as it is not possible to pair with the engine on.

### 12. When should I leave my paired device in the charging tray?

There are two instances in which the paired device should be left in the charging tray. 1) When starting the vehicle and 2) When using the trunk button on the interior of the driver's door. Please Note: These actions are not necessary for Digital Key Plus users with Comfort Access compatible devices.

### 13. What should I do if my smartphone has been lost or stolen?

If you lost your smart device with the “Main Key” it is recommended to delete your device via the MINI Interaction Unit by following the steps located in this guide.

### 14. Why won't my MINI Digital Key unlock my door?

In the rare case the MINI Digital Key doesn't work to unlock the car, make sure the smartphone's NFC Antennas are positioned correctly at the door handle when trying to unlock.